INFO v2.3.0 Installation Guide

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Installing INFO v2.3.0

1. Pre-installation Tasks

What is INFO?

INFO was created for tracking information like program bugs, daily business transaction, and company equipment. User can create their own information table and change their field names according to the tracking event.

System requirements

To install INFO, you should have a computer system with following minimum requirements.

Figure 1-1 System minimum requirements

System	Minimum requirement
CPU	P4(2GHz)
Memory	512MB
Disk space	1GB

How to download INFO

You can visit TOYSYS INFO web site listed below and download binary program into your temporary folder.
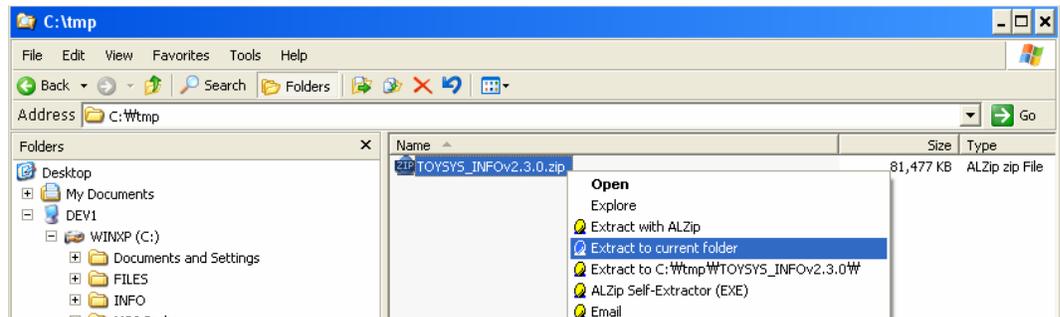
Figure 1-2 TOYSYS INFO download page.

http://www.toysys.com/download.jsp

2. Installing INFO

Unzip INFO installation package.

After downloading INFO installation file from TOYSYS download page, you need to unzip it like below.

Figure 2-1 Extract INFO installation package.

Run Setup.exe program.

Start INFO installation program by clicking Setup.exe icon.
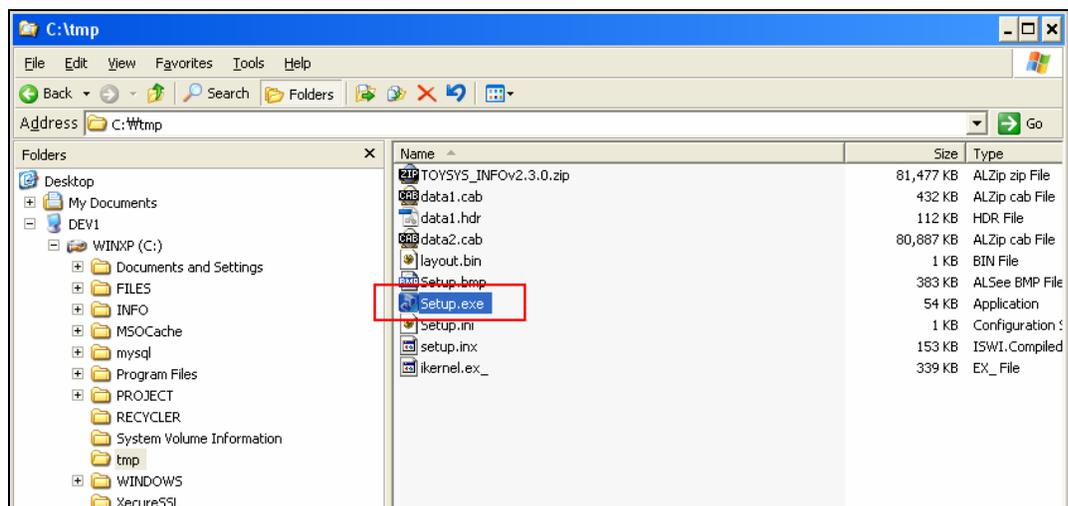
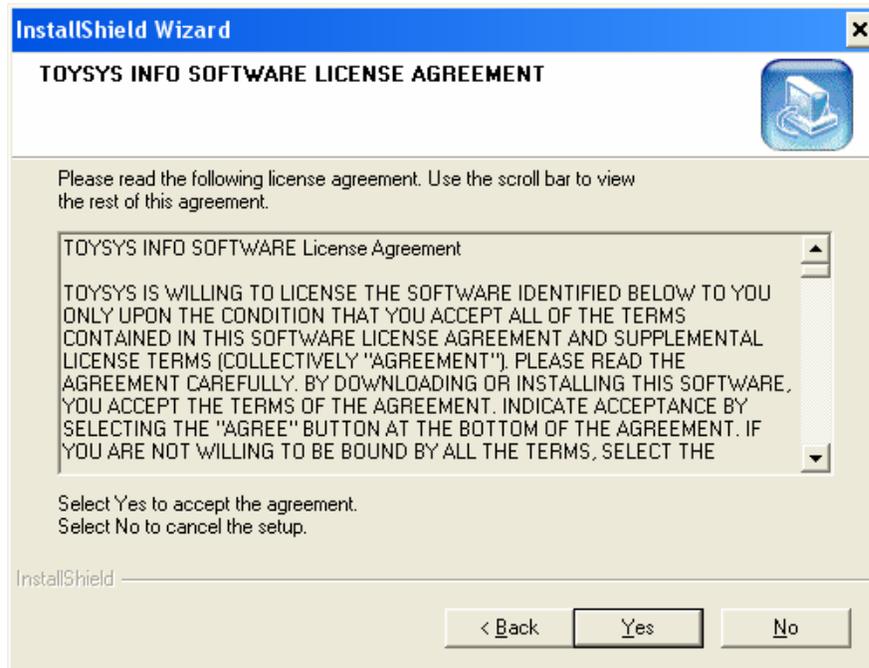Figure 2-2 Run INFO installation program.

Figure 2-3 Splash images.

Software License Agreement

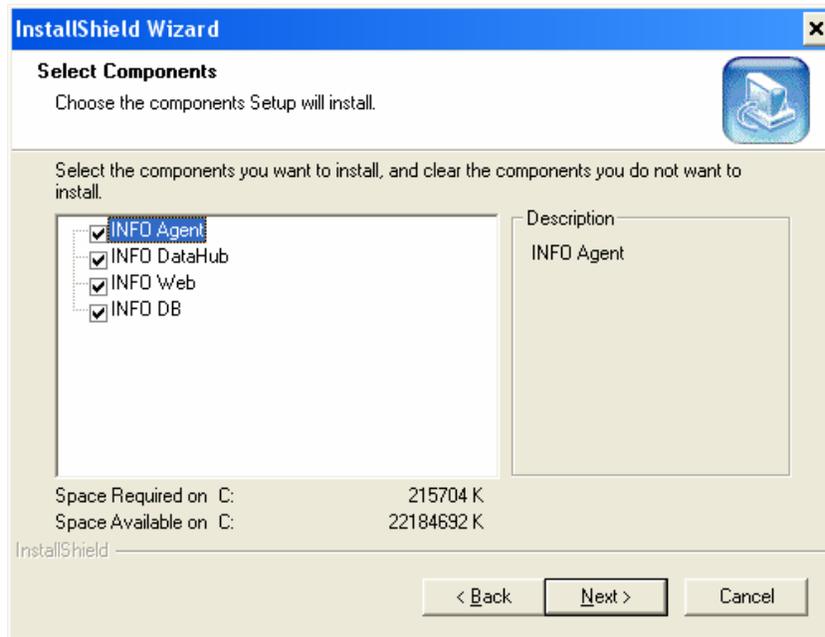Click Setup.exe icon to Start INFO installation program.

Figure 2-4 TOYSYS INFO Software License Agreement.
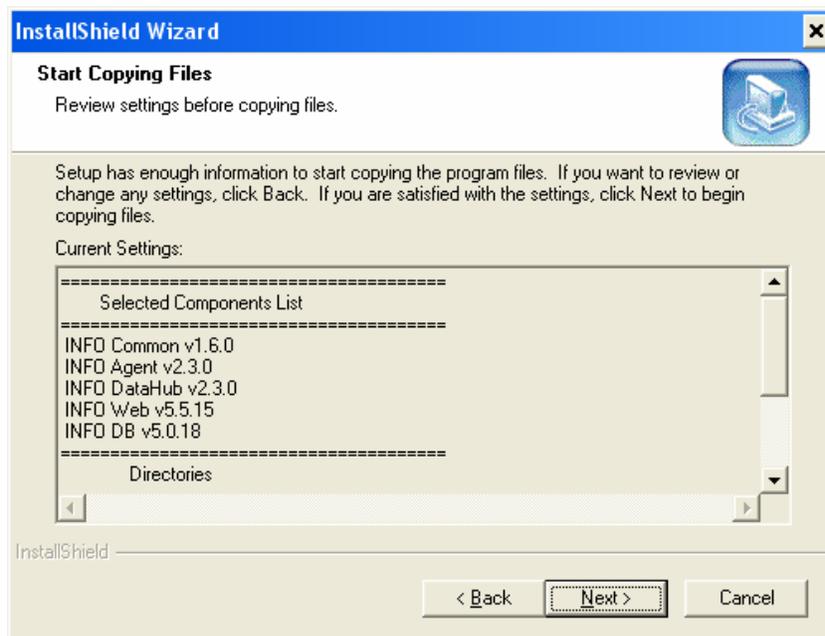
Component Selection

INFO is consists of four components, INFO Agent, INFO DataHub, INFO Web, and INFO DB. Select components that you want to install.

Figure 2-5 INFO component selection.

After reviewing installation settings, press Next> button to start installing.
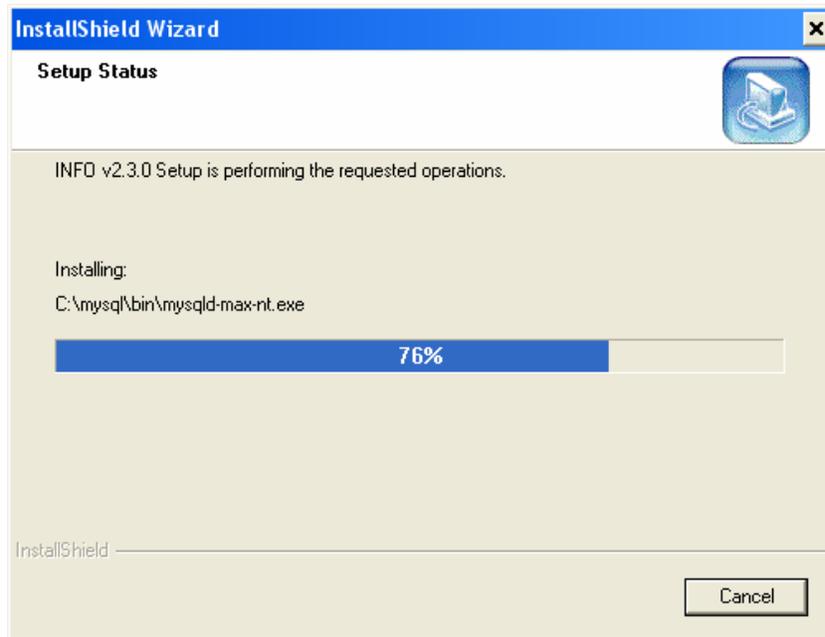
Figure 2-6 Installation settings.

Begin Installation

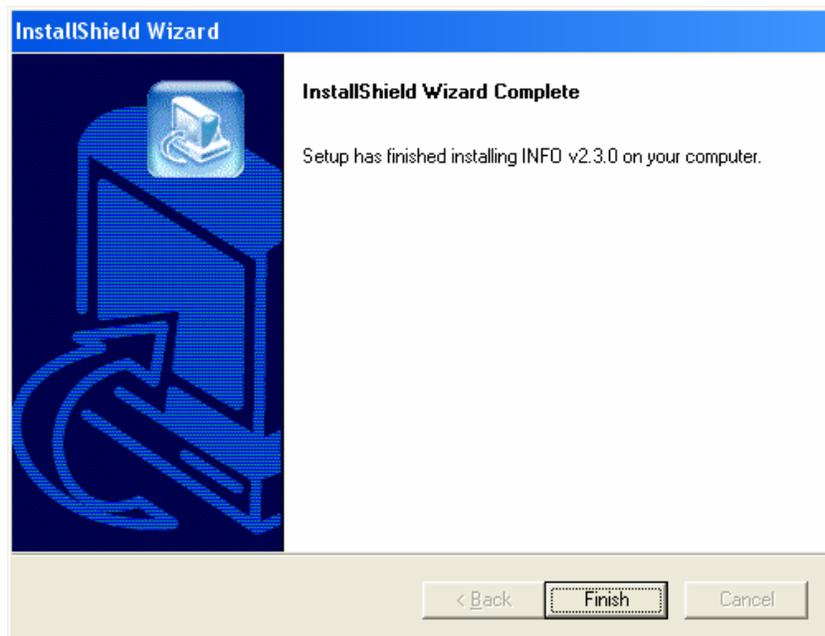Installation program starts copying files and install INFO Windows program automatically.

Figure 2-7 Setup status.

Finish Installation

Press Finish button to finish installation.

Figure 2-8 Finishing installation.

3. Post-installation Tasks

First Login
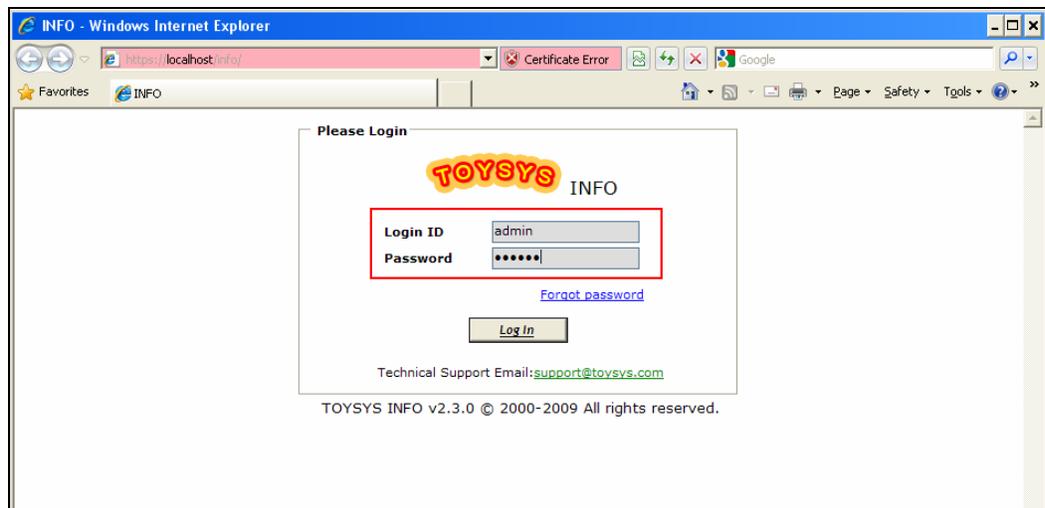
When you login INFO, you have to provide default login ID and password. The default login information is 'admin' and 'system'.

URL: https://localhost/info   (*** Hostname is localhost or server IP address)
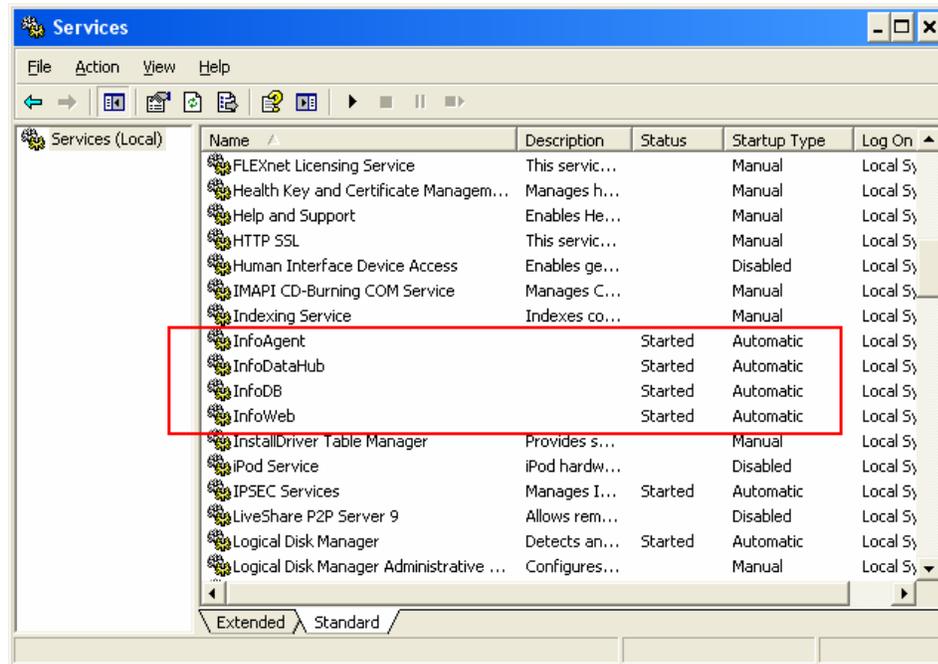Login ID: admin
Password: system

Figure 3-1 First login page.

INFO windows services

INFO is consists of four components, InfoWeb, InfoDB, InfoDataHub and InfoAgent. Each component has it own Windows service program and you can start or stop it with Windows Services control program.

Figure 3-2 INFO Windows Service programs.

INFO Configuration files

Each INFO component has its own configuration file. If you want to change the configuration setting, you need to open the configuration file listed below and modify the default values.
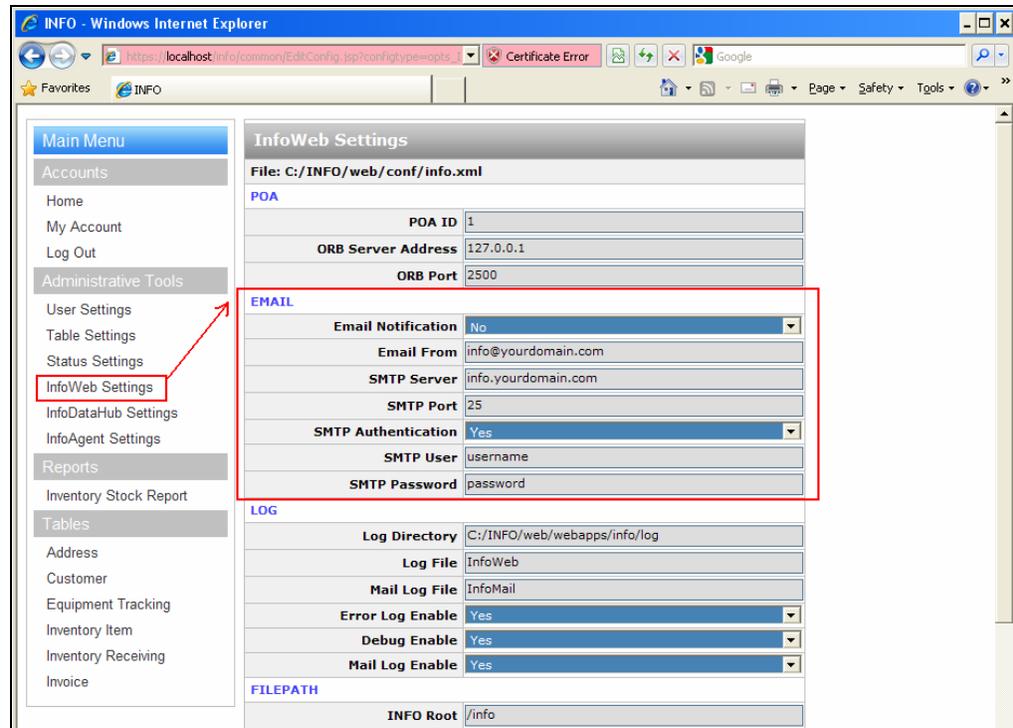
INFO Web:
- C:\INFO\web\conf\info.xml

INFO DataHub:
- C:\INFO\datahub\conf\datahub.xml

INFO Agent:
- C:\INFO\agent\conf\agent.xml
- C:\INFO\agent\conf\AgentList.xml
- C:\INFO\agent\conf\agent_orbd.bat
- C:\INFO\agent\conf\agent_comd.bat

Configuring INFO email service

InfoWeb and InfoAgent send email notification to registered users. By default, the email notification service is disabled. To enable the email service, you need to change InfoWeb and InfoAgent configuration files and modify email related configuration values according to your email service provider.
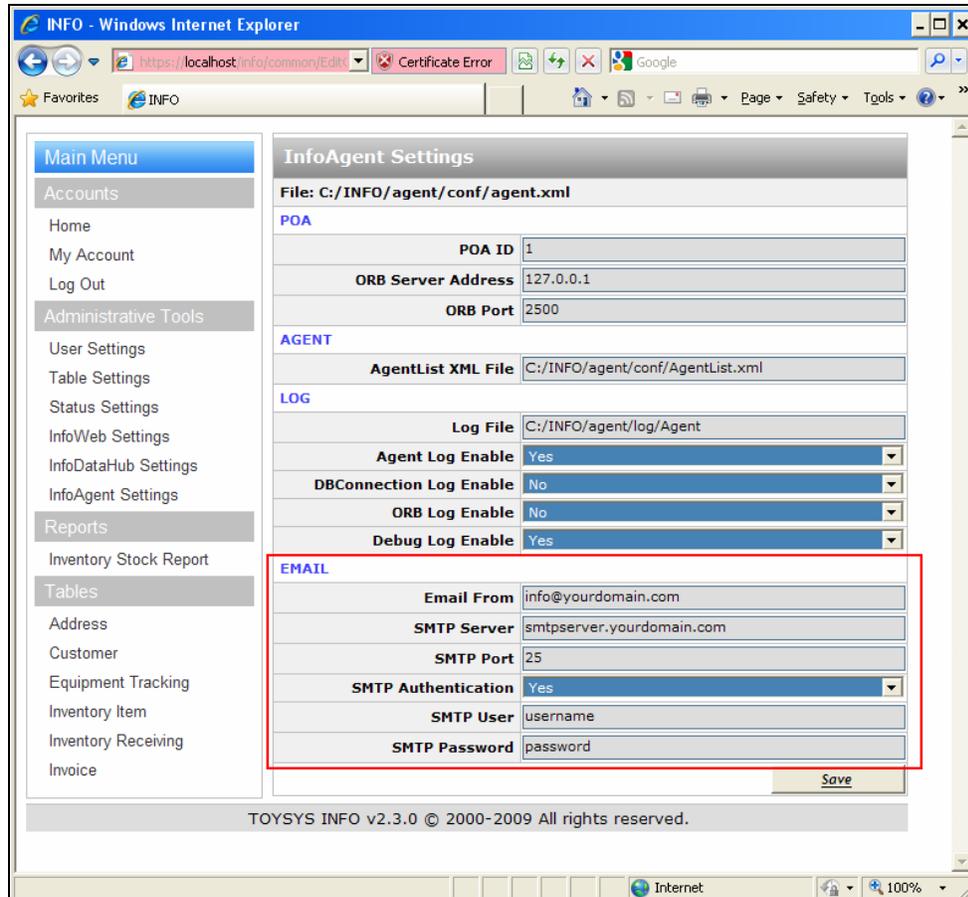
- **INFO Web**: C:\INFO\web\conf\info.xml

<<< Example values that enable email notification >>>

- **INFO Agent:** Email Setting - C:\INFO\agent\conf\agent.xml

<<< Example values of email server setting >>>

Email Enable - C:\INFO\agent\conf\AgentList.xml

<<< Default values >>>

<emailEnable>no</emailEnable>

<<< Example values that enable email notification >>>

<emailEnable>yes</emailEnable>

Installing public SSL certification

For secure SSL connection to INFO, INFO uses private SSL certification by default. If you want to use a public SSL Certification for your INFO server, you can buy it from SSL certification provider and follow the instruction to install their SSL Cert. INFO stores SSL Certification into info.keystore file in following location.

SSL Certification Store: C:\INFO\web\installpkg\info.keystore

Figure 3-3 INFO SSL Certification.